

Business Process Outsourcing (BPO) is the practice of outsourcing non-core work process to an external service provider. We enhance management's function and provide strategic BPO methods, for improving an organisation's operations, by ensuring that the organisation's focus is only on its core operations.

Our solutions enables an organisation to align its business processes to its business strategy through management of processes, rather than tasks, to improve business performance and promote operational agility. Organisations adopt BPO as a strategy, to gain competitive advantage over their competition. BPO deals with the optimisation of an organisation's processes, through controls, to improve an organisation's agility, effectiveness; and efficiency.

Why outsource a non-core business process?

- Cost saving – Reduced personnel and training costs, and related costs of space for housing internal employees.
- Flexibility – Outsourcing creates flexibility when managing risks associated with either setting up a new business/unit, or introducing a new product/service.
- Focus on core operations – An organisation's available critical resources can be directed at maximizing its overall growth and realising its intended business strategies.
- Improved outcome in non-core function – An outsourcing company invests in specialised technologies and processes to be in the forefront of technological breakthroughs and solutions for its clients.

Outsourced and Managed Services:

- Business and Customer Support Services
- Finance and Human Capital
- Knowledge Management and Information Services
- Revenue Management and Enhancement
- Supply Chain and Logistics Management
- Energy and Resources Management
- Facilities and Asset Management
- Governance, Risk and Compliance
- Research and Analytics Services

Evolve, with Eave.
consult • develop • implement

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